

The McKenzie Friend
Directory and Affiliate Scheme



Referral Terms and Conditions: Version 19th December 2016.

These Terms and Conditions are for clients who have contacted us via www.mckenziefrienduk.net, or all other owned websites, to seek help in finding them a McKenzie Friend, and whose details we have passed to a McKenzie Friend under our affiliate scheme.

Please note that the term 'McKenzie Friend' also means 'Court Support' or 'Court Supporter'

You understand and accept that:

1. www.mckenziefrienduk.net and all associated sites operate as a client transfer agency to affiliate McKenzie Friends and they are not employed by us in any way.
2. Permission is given by yourself for www.mckenziefrienduk.net and all associated sites to transfer your details to Affiliate McKenzie Friends listed in our directory to contact you for a free initial consultation.
3. Affiliate McKenzie Friends operate independently under their own affiliate terms and conditions and fees between themselves and the referred client.
4. On accepting the service of an affiliate McKenzie Friend, you understand that they remain solely responsible for all aspects of their independent support provided and that there is no liability on us for any advice, case management, documents or work provided by your affiliate McKenzie Friend.
5. Whether an affiliated McKenzie Friend has Professional Liability / Indemnity insurance is solely a matter between yourself and your McKenzie Friend.
6. Affiliate McKenzie Friends are not legally qualified in family or civil law matters and are lay persons. However some may refer to themselves as 'professional' in terms of charging a fee.
7. Nothing prevents you from seeking qualified legal advice at anytime on any aspect of your case.
8. We are not responsible and cannot intervene with respect to any disputes between yourself and your affiliate McKenzie Friend. This includes with respect to any work, advice, documents or fees.

9. If you accept the independent service of an affiliate McKenzie Friend, you will be provided with an online account with a username and password. You agree that all fees will be paid by yourself through your online account set up by www.mckenziefrienduk.net. Under no circumstances must fees be paid directly to the Affiliate McKenzie Friend.
10. At the end of the support of your McKenzie Friend, any remaining funds will be paid back to you once requested.